HUB ARD COMMUNICATIONS OFFICE Saint Hill Manor, East Grinstead, Sussex

Remimeo

All Course HCO POLICY LETTER OF 20 NOVEMBER, 1970 Administrators ISSUE II

Tr & Serv. Bureaux

Students Hat All Staff

(Revises and replaces HCO P/L of 28 Oct '70 of the same name in which two terminals for students to write to were given. This revision corrects this to one terminal.)

## THE STUDENTS RABBLE ROUSE LINE

This policy introduces the students Rabble Rouse Line. This is the line on which students can scream when there is an outness on their course which is not being immediately corrected.

Such outnesses include no supervisor, no material, incorrect material, no scheduling, incorrect scheduling, eval by the supervisor, heavy ethics instead of 2-way comm or tech, or no ethics at all,

The line goes directly from the student to the closest Training and Ser-ivices Bureau. The Supervisor and Course Administrator must post the name and address of the nearest Training and Services Bureau so that the student can write without any delays or difficulty in getting the address.

A comm basket or sealed letter box clearly labelled STUDY CORRECTIONS RECUESTED should be placed in or near the classrooms by the LRH Comm to receive and route such complaints, its location made known to the students. The LRH Comm clears this basket regularly.

The LRH Comm is to post clearly and neatly on the Student's Notice Board. or where there is none, on the wall of a classroom a notice, green letters on white card or painted board: IF SUCH THINGS AS NO SUPERVISOR ON POST, NO OR INCORRECT MATERIAL, NO CHECKSHEETS, NO OR INCORRECT SCHE - DULING, SUPERVISOR EVALUATION, SUBSTITUTION OF ETHICS FOR 2-WAY COMM, STUDY DATA OR OTHER TECH PROCEDURES, NO ETHICS AT ALL WHERE IT IS NEEDED, INSISTENCE ON RULINGS WHICH CANNOT BE VERIFIED IN WRITING, - ANYTHING THAT MAKES IT DIFFICULT OR IMPOSSIBLE FOR YOU TO BECOME AN AUDITOR RON WOULD BE PROUD OF - AND IS NOT BEING REMEDIED NOW, CONTACT THE FOLLOWING AT ONCE:

> TRAINING AND SERVICES LIAISON OFFICE (address, phone no.)

A BASKET/BOX (WHICHEVER) IS LOCATED IN TO RECEIVE AND ROUTE SUCH REPORTS FOR YOU. THE LRH COMM WILL ROUTE THEM FOR YOU, OR YOU MAY MAIL OR CALL DIRECT.

LRH COMMUNICATOR

(org)

BY ORDER OF L. RON HUBBARD